MONSTERS HC

2019-2020

RE-ENROLLMENT BENEFITS

THE MONSTERS HOCKEY CLUB

Thank you for your continued support of the Monsters Hockey Club, the official membership club exclusively for Monsters ticket holders. We hope you are enjoying your membership and all the exclusive benefits, amenities, and experiences that you are receiving as part of your membership. We are very excited for the completion of Rocket Mortgage FieldHouse this fall which will elevate the entire experience for our members for the upcoming season! Our goal is to continue to provide you the most value for your investment. Your tenure as a MHC member will always be recognized and rewarded, including additional benefits and experiences available to you based on your longevity.

(Your benefits can be found on pages 3-7)

As a reminder: ALL MHC memberships will automatically re-enroll on **January 15th** as part of the Monsters Hockey Club.

2019-20 RE-ENROLLMENT BENEFITS

MEMBERSHIP STATUS

PLATINUM MEMBERS

Full Season Membership: 38 Game Plan

GOLD MEMBERS

Half Season Membership: 21 Game Plan

LEGEND

Members (season ticket holders) for 6+ consecutive years WITHOUT any interruptions to their membership.

ALL-STAR

Members (season ticket holders) for 3-5 consecutive years WITHOUT any interruptions to their membership.

RISING STAR

Members (season ticket holders) for 1-2 consecutive years WITHOUT any interruptions to their membership

NEW! PREMIUM MEMBERS

Who are Premium MHC Members? Members whose seats are located in our Westfield Champions Club or whose seats come with access to our Chairman's Club are classified as our Premium MHC Members. Premium Memberships are available in full season (38 games) and half season (19 games). *See Page 4 for additional details.*

WESTFIELD CHAMPIONS CLUB

CHAIRMAN'S CLUB

PREMIUM MEMBERSHIP

Why become a Premium MHC Member? Premium MHC Members have access to one of two newly renovated hospitality areas that include food and beverage and receive enhanced benefits such as:

- Opportunity to freeze your price
- One re-enrollment gift per seat
- Legend Member benefits
- Additional premium event
- Exclusive MHC gift

WESTFIELD CHAMPIONS CLUB

Private Club located in the South end of the Huntington Club Level.

CHAIRMAN'S CLUB

Private club located on the event level that can be added to memberships in 1st row Glass Seats, Center Straights rows 2-3 and Center Clubs rows 1-3.

TERM OPTIONS

6 YEAR TERM: 3 year price freeze with 2% escalator for years 4 through 6

4 YEAR TERM: 1 year price freeze with 4% escalator for years 3 through 4

2 YEAR TERM: Discounted price year 1 with 5% escalator for year 2

2019-20 RE-ENROLLMENT BENEFITS

LEGEND MEMBER BENEFITS

RE-ENROLLMENT PERKS

To receive auto re-enrollment perks, your account must have automatic installments scheduled or be paid in full prior to January 15th. Your account MUST remain on automatic installments and in good standing to receive full member benefits!

PLATINUM LEGEND MEMBERS:

- Complimentary Parking*
- Your choice of an EXCLUSIVE Monsters Hockey Club jersey or Monsters Hockey Club hoodie**
- $500 Suite or Theater Box rental credit
- Four (4) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST ROUND** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

GOLD LEGEND MEMBERS:

- Complimentary Parking *
- EXCLUSIVE Monsters Hockey Club hoodie**
- Opportunity to purchase an EXCLUSIVE Monsters Hockey Club Jersey**
- $250 Suite or Theater Box rental credit
- Two (2) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST HOME GAME** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

* Complimentary Parking is subject to availability and may not be available on dual event days.

** MHC Members receive one (1) free item per account. Additional items may be purchased, but total number of MHC gift items may not exceed the number of seats in your membership.

LEGEND MEMBER BENEFITS

	PLATINUM	GOLD
Loyalty Pricing	●	●
Digital Team Shop Discount	20%	20%
Early Entrance	●	●
Meet The Team	●	●
Monsters Lapel Pin	●	●
Future Game Ticket Exchange Program	●	●
Guaranteed Giveaways *(excludes any Kids Day giveaways)*	●	●
MHC Ticket Allotment	3 Games	3 Games
Opportunity to customize your Membership with additional events	3 Events	3 Events

2019-20 RE-ENROLLMENT BENEFITS

ALL-STAR MEMBER BENEFITS

RE-ENROLLMENT PERKS

To receive auto re-enrollment perks, your account must have automatic installments scheduled or be paid in full prior to January 15th. Your account MUST remain on automatic installments and in good standing to receive full member benefits!

PLATINUM ALL-STAR MEMBERS:

- Complimentary Parking*
- Your choice of an EXCLUSIVE Monsters Hockey Club jersey or Monsters Hockey Club hoodie**
- $500 Suite or Theater Box rental credit
- Four (4) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST ROUND** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

GOLD ALL-STAR MEMBERS:

- Complimentary Parking *
- EXCLUSIVE Monsters Hockey Club hoodie**
- $250 Suite or Theater Box rental credit
- Two (2) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST HOME GAME** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

* Complimentary Parking is subject to availability and may not be available on dual event days.

** MHC Members receive one (1) free item per account. Additional items may be purchased, but total number of MHC gift items may not exceed the number of seats in your membership.

ALL-STAR MEMBER BENEFITS	PLATINUM	GOLD
• Loyalty Pricing	●	●
• Digital Team Shop Discount	20%	15%
• Early Entrance	●	●
• Meet The Team	●	●
• Monsters Lapel Pin	●	●
• Future Game Ticket Exchange Program	●	●
• Guaranteed Giveaways *(excludes any Kids Day giveaways)*	●	
• MHC Ticket Allotment	2 Games	2 Games
• Opportunity to customize your Membership with additional events	2 Events	2 Events

RISING STAR MEMBER BENEFITS

RE-ENROLLMENT PERKS

To receive auto re-enrollment perks, your account must have automatic installments scheduled or be paid in full prior to January 15th. Your account MUST remain on automatic installments and in good standing to receive full member benefits!

PLATINUM RISING STAR MEMBERS:

- Your choice of an EXCLUSIVE Monsters Hockey Club jersey or Monsters Hockey Club hoodie**
- $500 Suite or Theater Box rental credit
- Two (2) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST HOME GAME** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

GOLD RISING STAR MEMBERS:

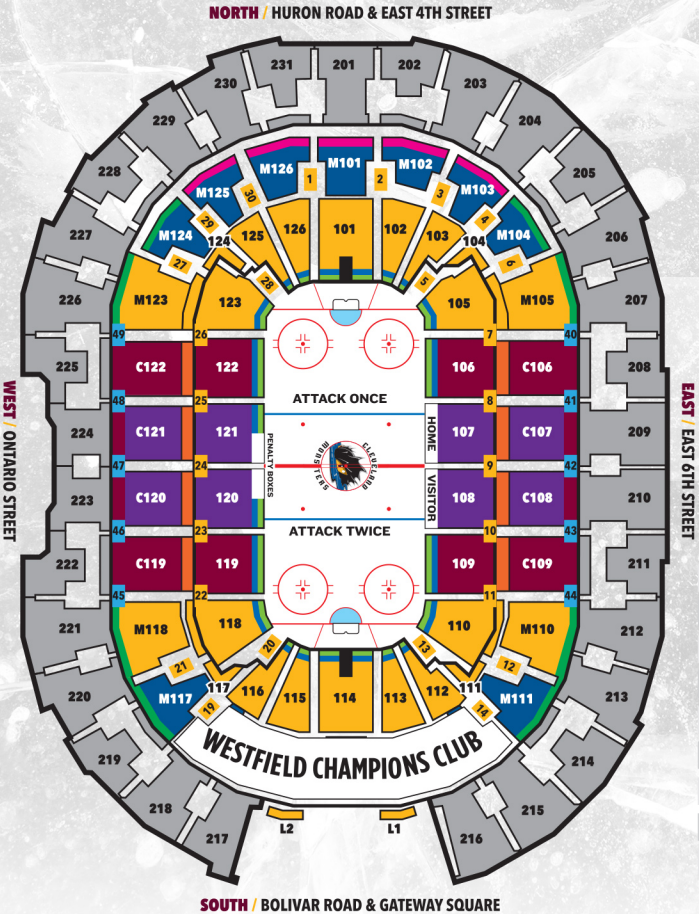
- EXCLUSIVE Monsters Hockey Club hoodie**
- $250 Suite or Theater Box rental credit
- Two (2) FREE tickets to a mutually agreed upon 2018-19 Cleveland Cavaliers home game
- FREE tickets to the **FIRST HOME GAME** of the 2019 Calder Cup Playoffs *(same number of seats in your membership account)*

Rising Star Members will have the opportunity to purchase parking based on availability prior to the 2019-20 season. Details regarding the opportunity to purchase parking will be communicated prior to the season. Parking will not be available on dual event days.

** MHC Members receive one (1) free item per account. Additional items may be purchased, but total number of MHC gift items may not exceed the number of seats in your membership.

RISING STAR MEMBER BENEFITS

	PLATINUM	GOLD
Loyalty Pricing	●	●
Digital Team Shop Discount	15%	15%
Early Entrance	●	●
Meet The Team	●	●
Monsters Lapel Pin	●	●
Future Game Ticket Exchange Program	●	●
Guaranteed Giveaways *(excludes any Kids Day giveaways)*	●	
MHC Ticket Allotment	1 Game	1 Game
Opportunity to customize your Membership with additional events	1 Event	1 Event



2019-20 PRICING

MONSTERS HC

Flash Seats is the primary method of ticketing at Rocket Mortgage FieldHouse

In order to receive your Monsters Hockey Club benefits and tickets for the 2019-20 season, a completed MHC Terms and Conditions form must be signed. The Terms and Conditions will be delivered via DocuSign. DocuSign is our new electronic Monsters Hockey Club Agreement Form.

DocuSign will be sent via email following re-enrollments. You will only need to sign your *DocuSign* once throughout your membership.

ARENA LOCATION	LEGEND (6+ YEARS) PLATINUM	LEGEND (6+ YEARS) GOLD	ALL-STAR (3-5 YEARS) PLATINUM	ALL-STAR (3-5 YEARS) GOLD	RISING STAR (1-2 YEARS) PLATINUM	RISING STAR (1-2 YEARS) GOLD
GLASS SEATS (ROW 1)	$63	$67	$65	$71	$67	$72
ROWS 2-3	$38	$41	$40	$44	$42	$47
SIDELINE CLUB (ROW 1)	$37	$40	$39	$42	$41	$43
CENTER ICE/CLUBS (R4-14 / R4-10)	$30	$33	$32	$36	$34	$37
SIDELINE/CLUBS (R4-14 / R11-16)	$28	$31	$29	$34	$32	$35
LOWER ENDS / MEZZANINE CORNERS (R3-16 / R1-8)	$21	$24	$23	$27	$25	$28
MEZZANINE ENDS (R1-8)	$16	$19	$18	$23	$20	$24
MEZZANINE CORNERS (R9-14)	$14	$17	$16	$19	$18	$20
MEZZANINE ENDS (R9-12)	$10	$11	$11	$12	$11	$14

Pricing above does not reflect Premium Memberships. Please contact your representative for premium pricing.

2019-20 RE-ENROLLMENT BENEFITS

UPGRADE YOUR MEMBERSHIP!

Ask your representative how you can upgrade your Monsters Hockey Club Membership today, or keep an eye out for information regarding our Seat Upgrade and Relocation Day. *(Date TBD)*

Upgrade Opportunities Include:

- Premium Membership
  Includes food and beverage and enhanced member benefits
- Seat Location
  Get closer to the action
- Gold Membership (*Half Season*) to Platinum Membership (*Full Season*)
  Deeper ticket discount and opportunity to receive a MHC jersey

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